

HERE TO SERVE YOU

WELCOME TO NEW ORLEANS

The State of Louisiana and City of New Orleans want to support your needs while you are here.

If you are trying to re-connect with your family and friends who were affected by Hurricane Laura, call the Louisiana Family Reunification Hotline at 225-342-2727.

RESOURCE CENTER

Consult LDH Command for Updated Resource Center Hours

The Resource Center will be **OPEN** today (**Tues, Sept. 1**) from **10 am to 2 pm** in Hall B at the Morial Convention Center (900 Convention Center Blvd). Please use the Julia Street entrance.

There will be shuttles from hotels to the Convention Center every 20 minutes.

Please ask your DCFS manager for your nearest bus stop.

Resources provided include:

- Tele-medicine Visits
- Behavioral Health Referrals
- Clothing
- Essential Supplies
- Baby Supplies & WIC Support



*There will **NOT** be FEMA Disaster Assistance at this center. See below for more details.*

MEDICAL SERVICES

LCMC Health Hotline

504-962-6202

Monday - Friday 7 am - 11 pm

Saturday - Sunday 8 am - 8 pm

LCMC Health Hotline for Kids

504-837-7760 / Available 24/7

If you have a medical emergency,
please call 9-1-1.

PHARMACY INFO

CVS Downtown (800 Canal St)

504-528-7099

CVS Downtown (939 Girod St)

504-581-6959

Walgreens Downtown (801 Canal St)

504-249-4405

Walgreens French Quarter (134 Royal St)

504-525-2180

RESOURCES CONTINUED

MENTAL & BEHAVIORAL HEALTH SERVICES

Metropolitan Human Services District Hotline

504-568-3130 / Available 24/7

Center for Hope Children and Family Services

504-241-6006 or 1-855-241-6006 / Available 24/7

OTHER RESOURCES

Emergency Medical Services personnel will be onsite at your hotel 24/7 beginning today (Tuesday, Sept. 1st).

EMS can help you get connected with:

- Pharmacy resources and transportation to the pharmacy
- Coordinating medical appointments and transportation to appointments
- Referrals for medical equipment resources (wheelchairs, walkers, canes, oxygen, etc)
- Immediate medical needs

DCFS staff can help you with:

- Laundry service needs
- Food and meal issues

• Pet needs?

- Call Louisiana SPCA
- 504-368-5191

• Infant needs?

- Call the Parent-Infant Hotline
- 504-535-4223

FEMA DISASTER ASSISTANCE

People who sustained losses in Hurricane Laura in the designated parishes of Allen, Beauregard, Calcasieu, Cameron, Jefferson Davis, and Vernon can begin applying for assistance today:

Online <http://www.DisasterAssistance.gov>

Call **1-800-621-FEMA (3362)**

Call **1-800-462-7585** (TTY) for the hearing and speech impaired

The toll-free telephone numbers will operate from 7 a.m. to 10 p.m. (local time) seven days a week until further notice.